HELP DESK

CLINICS	MEMBERSHIP	TOURNAMENTS
 <u>Can't get back to my clinic</u> <u>Clinics don't show in USAV</u> <u>Academy- you must</u> register first. <u>Register for clinics</u> Can't register for official's clinic because I'm current, but <u>want to review Officials</u> <u>materials</u> <u>Online Rule Book- Abridged</u> version good for basic rules 	 <u>Register a Brand-NEW</u> <u>Member</u> <u>Upgrade Membership from</u> <u>Tryout to full</u> Call office for: 515-727-1860 Change Region Change Membership Type Upgrade from League to Full tournament membership 	 Finding Results: Result not up from weekend tournament. Note: tournament results must be manually entered by Tournament directors and region office staff. Jr Regional Information Sign up for Junior Regionals To Drop a Tournament- bottom of right column Tournament Director entering results bottom of left column Score sheets. lineups & Libero tracking sheets

Coach Requirements	Team Rosters
 Background Screening- Takes a minimum 2-3 days court house days. Fill out on line if you are 18 years or older. (Done at Registration if adult roll on Jr team chosen) I already have a different background screening- The USAV insurance requires our background screening to insure the same disqualifiers. USAV Jr Club Personnel Code of Ethics- adult sign up on line (Done at Registration if adult roll on Jr team chosen) Jr Age Assistant coaches & parents sign and submit this form. Fax 515-727-1861 or email to Carol@iavbreg.org Do I need an IMPACT clinic? Who: All Adult and Junior Age Assistant coaches need this course. If you took before and it shows on membership card the requirement is met, BUT you may need SafeSport certification. 2016-17- 1st year coaches need minimum IMPACT part A (online course Includes SafeSport)	 Can't add Coach as a Coach Only shows "player"- must be missing one of the requirements Background screening, Jr Club Personnel Code of Ethics SafeSport IMPACT A or IMPACT (full course) Can't Add a Player Wrong age- need grade waiver Not in club or lapsed-see membership above Coach needs team roster- go to your USAV membership—Expand member areaMember Profile—Team Rosters click team roster button—Ctrl + P to print. Need a Sub Player from another team in your Club at last minute. Bring the other roster they are on or have the player bring their membership card-go in to USAV membership and hit Print Member Card Single Event Member- register online using date for the day of event. Print confirmation or print membership card on day of event. Last resort pull up membership on phone & show to tourney director